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September – October 2018 Volume 12, Issue 71

[New NDIS Quarterly Report Revives Call to Lift NDIA Staff Cap](#)

Almost 200,000 Australians are now accessing National Disability Insurance Scheme, new figures show, but continued challenges with the speed of roll-out and the resolution of appeals is reviving calls to remove the arbitrary cap on disability agency staff.

The [NDIS Quarterly Report](#) for 1 April 2018 to 30 June 2018, showing that 183,965 Australians were now benefitting from the NDIS, an increase of 13 per cent on last quarter. Labor's shadow minister for human services, Linda Burney, said NDIS rollout was continuing to fall behind and sat at just 69 per cent of transition targets – the equivalent of more 56,000 people missing out on the scheme.

She said these figures underlined the need for the federal government to lift the National Disability Insurance Agency staff cap.

Read the full ProBono Australia article [here](#).

Disability Advocates Welcome Pledge to Remove NDIA Staff Cap

Labor's pledge to remove the arbitrary National Disability Insurance Agency staff cap has been welcomed by disability advocates, who say they do not want any more money spent on external contractors.

Read the full ProBono Australia article [here](#).

Disability News

[Special Fraud Squad to Protect NDIS from Rorts and Organised Crime](#)

A special fraud task force has been formed to protect the multi-billion dollar National Disability Insurance Scheme from rorts and the grasp of organised crime. Announcing the 100-member flying squad, Social Services Minister Dan Tehan said: "We are putting criminals on notice. You come after the NDIS and we will come after you". Tehan told reporters in Canberra the taskforce, aided by the Australian Federal Police (AFP), would prevent organised crime from infiltrating the scheme. Read the full ProBono Australia article [here](#).

[Concerns NDIS Fraud Squad will 'Criminalise People with Disability'](#)

Concerns exist the National Disability Insurance Scheme fraud squad will "criminalise people with disability", with advocates questioning its focus and value amid a service-delivery backlog. Read the full ProBono Australia article [here](#).

Featured Conference

4 September 2018

**Intellectual Disability & Dementia:
Public Lecture by Dr Seth Keller (USA).**

5.30-7.30pm. Centre for Disability Studies,
Auditorium, Level 5 Kolling Building,
Royal North Shore Hospital, St Leonards.
To register: RSVP to cds@cds.org.au

16 - 17 October 2018

PANDDA Disability Nurses Conference.

Novotel, Parramatta, NSW.

Professional Association of Nurses in Developmental Disability Australia

<http://www.pandda.net/conference/>

13 - 14 November 2018

6th National Brian Injury Conference

Princess Alexandra Hospital Brisbane.

[website](#)

14 - 16 November 2018

Australian Society for Intellectual Disability 2018 Conference.

Gold Coast Convention Centre, Queensland. [website.](#)

Disability News

[NDIA 'Concerned' About Record Level of Complaints](#)

The National Disability Insurance Agency has admitted it is “concerned” about the record level of complaints it is receiving, after new figures revealed the agency received more than 4,000 complaints in the past three months.

The NDIA released its [latest quarterly report](#), which noted that 162,223 Australians were now accessing the National Disability Insurance Scheme, including 44,945 people who had not previously received government support. But the report also revealed the NDIA has received 4,146 complaints in the latest quarter, the highest number of complaints recorded for a single quarter and well above the 3,880 complaints received last quarter.

The NDIA admitted it was “concerned” by the latest figures. “The NDIA is concerned about the level of complaints it has received. The challenges experienced in implementing the scheme are recognised and work is proceeding on the participant and provider pathway review to address the issues that underlie the complaints,” the report said.

Read the full ProBono Australia article [here](#).

[NDIA Plan Review Process Slammed by Ombudsman](#)

People with disability are waiting up to nine months to have their National Disability Insurance Scheme plans successfully reviewed, a new report from the Commonwealth ombudsman has revealed. Read the full ProBono Australia article [here](#).

Disability News

The AAT Slams the NDIA's "unsatisfactory state of affairs"

The **Administrative Appeals Tribunal (AAT)** recently took the extraordinary step of publicly reprimanding the NDIA and calling for ministerial intervention. It is not commonplace for public servants or members of the judiciary to publically implore or reprimand government ministers or other public bodies. These are people who take the separation of powers very seriously. This makes the decision of the Deputy President of the Administrative Appeals Tribunal (AAT), Gary Humphries to attack the NDIA and urge ministerial intervention even more extraordinary. In other words, the Tribunal is being flooded with cases because the NDIA can't get its act together. Sara explores how it came to this, and why being forced to appeal is detrimental to Participants. Read the full Disability Services Consulting article [here](#).

Disability News

Market Approach To NDIS Could See People Fall Through the Gaps

The market approach to providing social services seen under the National Disability Insurance Scheme can lead to people falling through the gaps, without the opportunity to access services to help them step out of the cycle of disadvantage, writes Uniting NSW and ACT group executive Doug Taylor. Read the full ProBono Australia article [here](#).

Disability News

Disability Advocates Welcome New Social Services Ministers

Disability advocates have welcomed the appointments of Paul Fletcher, as Minister for Families and Social Services and Sarah Henderson as Assistant Minister for Social Services, Housing and Disability Services, after outgoing Minister Dan Tehan was moved to education amid a cabinet reshuffle. Read the full ProBono Australia article [here](#).

Disability Issues In The Media

NDIS Transport Once Again Comes Before the AAT

The issue of transport continues to vex both the NDIA and participants. Last month, a young man had a partial win at the Administrative Appeals Tribunal, in his appeal for extra funds to support his commutes. Read the full Disability Services Consulting article [here](#).

People with Disability at Greater Risk of Violence During NDIS Transition

People with disability are at greater risk of violence during the National Disability Insurance Scheme transition until certain ambiguities are resolved, the Australian Human Rights Commission says. Read the full ProBono Australia article [here](#).

Household model of care found to achieve better resident outcomes at no extra cost

Aged care residents living in smaller home-like clusters have a better quality of life and experience fewer hospital admissions, according to new research. Read the full Australian Ageing Agenda article [here](#).

'Critical Gap' for Young People With Disability In Nursing Homes Under NDIS

A lack of clarity around who qualifies for the National Disability Insurance Scheme is causing young people in nursing homes to fall through a "critical gap" between the health and disability sectors, according to a new report card. The Summer Foundation released its latest NDIS report card, examining the scheme's progress across a number of important outcomes for young people in residential aged care (YPIRAC). Read the full ProBono Australia article [here](#).

Care needs higher for residents from non-English speaking backgrounds

New research challenges the assumption that culturally-specific care is better able to meet the care needs of aged care residents from non-English-speaking countries. Read the full Australian Ageing Agenda article [here](#).

Australia Lags Behind UK in Disability Access, Expert Says

Australia can do better for people with disability as poor access to housing, education and transport prevents them from flourishing, says a visiting UK disability expert. Read the full ProBono Australia article [here](#).

Quality Systems: Consistent Ways of Producing Crap? NDIS?

The sector is scrambling to adjust to the new Quality and Safeguarding Framework. Roland explores how providers could use this challenge to improve the protection of participant's rights and get better outcomes. Read the full Disability Services Consulting article [here](#).

[Disability Groups Slam Changes to DES Program](#)

It is feared the Commonwealth's new \$800 million disability employment program, being described as a "deep disappointment", will only make it harder for people with disability to find work, national disability groups say. Read the full ProBono Australia [here](#).

[Environmental debate the 'final straw' for people with disability](#)

Recent debate by environmental activists into the ban of single-use plastic straws has fuelled outrage amongst the disability community. Cheap and accessible single-use plastic straws play an important role and are considered a necessity for people with disability. Read the full Disability Support Guide article [here](#).

[Welfare to Be Docked up to 15 Per Cent to Pay Unpaid Court Fines](#)

The federal government plans to deduct up to 15 per cent of welfare payments for recipients with unpaid courts fines, in order to help people "stay out of jail". Read the full ProBono Australia [here](#).

[Agitation and aggression top client behaviours referred for dementia support](#)

The national dementia advisory service is ramping up its engagement with doctors in a bid to reduce the use of psychotropic medications among aged care residents. Read the full Australian Ageing Agenda article [here](#).

[Cashless Welfare Card Effectiveness Questioned by New Report](#)

The government's monitoring and evaluating of its controversial cashless welfare card trial is inadequate, an auditor-general report says, leaving its effectiveness unknown and renewing calls for its scrapping. Read the full ProBono Australia article [here](#).

[Doctors say lack of nurses most urgent aged care issue](#)

Australia's peak doctors' group is calling on the Commonwealth to fund a quality aged care workforce following the release of a member survey that raises concerns over doctors cutting back on facility visits, a lack of trained nurses and inadequate financial compensation. Read the full Australian Ageing Agenda article [here](#).

[Culture is Inclusion for Indigenous People with Disability](#)

Participation in cultural and community events can combat the adverse effects of discrimination and exclusion for Indigenous people with disability, a landmark report says. Read the full ProBono Australia article [here](#).

[Government canvassing options to boost residential funding](#)

The Federal Government is working with industry and the Opposition on a bipartisan short-term plan to increase residential aged care funding. Read the full Australian Ageing Agenda article [here](#).

[World Leaders and NGOs Commit to Tackle Disability Discrimination](#)

World leaders and NGOs have made 170 "ambitious commitments" to address stigma and discrimination against people with disabilities at a Global Disability Summit in London. Read the full ProBono Australia article [here](#).

Featured Organisation

NSW Council for Intellectual Disability

<http://www.nswcid.org.au>

Council for Intellectual Disability (CID) is a change-movement driven by people with intellectual disability. We advocate for the rights of people with disability, we provide information and learning opportunities, we empower individuals and build communities. We have been working for and with people with intellectual disability for more than 60 years. They make up over half our board and are central in everything we do.

Become a CID Member [here](#). Membership is free for people with intellectual disability.

Free monthly NSW CID e-newsletter subscription [here](#).

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NDIS: If we break it, we'll all pay for it

Many 'expert' NDIS commentators seem to be coming out of the woodwork to grab their 15 minutes of fame lately, with an almost daily onslaught of ignorant, negative commentary about the scheme. When you combine this with the Australian newspaper's ongoing campaign to destroy the NDIS, there is so much more grief out there than joy. So it's no wonder that the deluge of negative NDIS news stories is building up resentment in ourselves and in our organisations. It's destroying morale, which makes the whole thing a sadly self-fulfilling prophecy: if we believe the NDIS is doomed to be bad, we let it flounder or we even contribute to its demise. We shrug our shoulders in collective defeat, instead of making the effort to shape the Scheme to live up to its potential. At DSC, we thought it was time to remind us all about the positives the NDIS can bring with the right stewardship. We asked our many Consultants who have lived experience of the NDIS to give us a little NDIS sunshine. Read the full Disability Services Consulting article [here](#).

Long Awaited Changes To the NDIS Portal Finally Arrive

There are few words that stir up more stress and emotion in NDIS Providers than the "P-word"- Portal. And while it is true that things are definitely better than they were in the past, in this case, that really is not saying much. That is why we are glad to have the opportunity to report some good news. As of today, some long-awaited changes will be implemented in the NDIS Portal world. Improvements to Service Bookings and Provider Finder features. read the full Sara Gingold Community Services Consulting article [here](#).

My Health Record – you need to decide

NSW Council for Intellectual Disability says " It is very important for every person with intellectual disability to make their own decision about their My Health Record." What is a My Health Record? Should you have a My Health Record? **Jim Simpson, our Senior Advocate**, explains what you need to know. [Read Jim's blog](#).

Care organisations spruik benefits of My Health Record

Australia's aged care service organisations have joined forces with the federal government's digital health agency to contact members and highlight the benefits of the expansion of My Health Record to an opt-out program. Read the full Community Care Review article [here](#).

Don't let opt out debate shroud potential benefits of My Health Record

Australians should not lose sight of the great potential benefits of the My Health Record in the current debate about the provisions for opting out of My Health Record. "Yet our health information concerning medical treatment, medicines, tests, scans and hospital care still often remains widely scattered and not immediately available in the way we take for granted in other spheres, such as banking and travel. Read the full article [here](#).

My Health Record warning issued by leading mental health peak bodies

A joint paper, expressing serious concerns about the Commonwealth Government's *My Health Record* has been released by three of Australia's leading peak bodies for consumers of mental health services, Mental Health & Wellbeing Consumer Advisory Group (BEING), CoMHWA the West Australian peak body and VMIAC, the Victorian peak body. Read their joint paper [here](#).

Consumers Health Forum Pro and Cons of the My Health Record.

The Consumers Health Forum presents the Pros and Cons and questions about the new My Health Record online. Read their article [here](#).

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The National Disability Insurance Scheme: a chronology

Parliamentary Library Australia reference paper. The NDIS was introduced by the Gillard Government on 1 July 2013, beginning with a trial phase known as the NDIS Launch. The NDIS began to be introduced across Australia from July 2016. It is being progressively rolled out and is not due to be completed until 2019–20. Parliamentary Library paper available [here](#).

This paper fails to acknowledge that the concept of a National Disability Scheme was first espoused by people with disability and disability service providers at a conference at the Carlton Rex Hotel Canberra in the early to mid-1970s. The event was organised by Australian Council for the Rehabilitation for the Disabled (ACROD) [now National Disability Services NDS]. At the same event the concept of Attendant Care was also promoted and by the end of the conference a pilot project study in NSW was announced by Robert Glasson, EO of ACROD NSW. This was the first program, hosted by ACROD, of individualised flexible community based support for people with disability in Australia, that laid the ground work for future state based programs and now the NDIS. Thus the foundations of the NDIS did not come from politicians nor government, it came from people with a disability and disability service providers. [Ross, Editor]

Books & Publications

Disability support services: services provided under the National Disability Agreement 2016–17

In this Australian Institute of Health & Welfare report about 331,000 people used services funded under the State National Disability Agreement. Of the 331,000 people who used services, about 2 in 3 (63% or about 208,000) used services that are expected to largely move to the NDIS as it rolls out. Most service users were aged under 65 (95%), with an average age of 35. Of all service users, 43% had an intellectual or learning disability. About 1 in 8 (13%) service users had an informal carer who was aged 65 and over. About 1 in 11 (9%) NDA service users transitioned to the NDIS during the year. Most of those who transitioned had an intellectual or learning primary disability (71%). Access the full report here. Read the full report [here](#).

Australia's health 2018

Australia's health 2018 is the 16th biennial health report of the Australian Institute of Health and Welfare. This edition profiles current health issues in a collection of feature articles and statistical snapshots that cover a range of areas, including: Australia's health system, Causes of ill health, Determinants of health, Health of population groups, Indigenous health, Prevention, treatment and health services. Access the Report [here](#).

National Disability Agreement review: issues paper

The National Disability Agreement is a high level agreement between the Commonwealth and State and Territory Governments, signed in 2008 and updated in 2012. It spans aspects of disability policy, service provision, performance assessment and reporting. This Productivity Commission paper has been released to assist participants in preparing a submission to this review. Read the Analysis & Policy Observatory article [here](#).

Policies & Guidelines

Minimising conflict, maximising support - Families, NDIS participants and NDIS service providers working effectively together

The purpose of this fact sheet is to help disability providers understand ways in which they can prevent, manage and resolve conflict, and support effective communication with families, to minimise any adverse impact on participants. Download the Fact Sheet [here](#).

Child safety toolkit 2018

This toolkit has been created to promote child safety, preventing child abuse and helping organisations comply with the complex web of legislation in this area. Access the Child Safety Toolkits from Analysis & Policy Observatory [here](#).

Investigating Complaints - A manual for Investigators

Investigating complaints is a manual for investigators handling complaints of an administrative or disciplinary nature. Investigative technique has a significant impact on the outcome of an investigation. The guidance on investigations is a unique resource for anyone who may in the course of their duties be called upon to investigate a complaint, an allegation, or an issue of concern to management, be it a complaint from a member of public, a protected disclosure, or some other issues of concern to management or other members of staff. Guideline [Investigating-Complaints.pdf](#)

Managing information arising out of an investigation - Balancing openness and confidentiality

These guidelines have been developed to assist organisations to manage information arising out of the full range of 'administrative' type investigations. This would include investigations into such things as child protection related allegations, corrupt conduct, grievances and workplace conduct issues, maladministration, protected disclosures, etc. [Managing-Information-Arising-Out-of-an-Investigation-May-2009.pdf](#)

Apologies - A practical guide

Apologies are an integral part of our everyday social interactions. As one writer famously said: an apology is the superglue of life. It can repair just about anything. While we have been socialised from early childhood to apologise almost automatically for minor breaches of society's norms, this does not help us to deal with situations where our mistakes, or the harm they cause, are more complex or serious. The aim of this guide is to assist people and organisations within the jurisdiction of the NSW Ombudsman to respond appropriately and effectively to situations where actions or inaction for which they are responsible have caused harm. [Apologies-Guidelines-2nd-edition-Text-March-2009-web.pdf](#)

Options for Redress

This is a chapter in the Complaint Handler's Toolkit. It is intended to assist public sector agencies and their staff to deal with people who have been detrimentally affected by maladministration and to ensure a consistent approach to redress for detriment arising from maladministration throughout the public sector. [options-for-redress.pdf](#)

Directories Online

Freedom2Live Technology Aids & Innovations

This web site has links to suppliers of technical aids and innovations for mobility, household aids, transport, pressure care, communications and wellbeing. <https://www.freedom2live.com.au>

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Connecting New & Pre-Owned Disabled Mobility Aid Buyers and Sellers. Diverse range of equipment. www.abilityclassifieds.com

Alive 90.5 fm Australian Spectrum Show with Ross (Your Editor of the Global Gazette)

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Over 350 Australian artistes have been featured studio guests on the Alive 90.5 fm Australian Spectrum Show over the 9 years of broadcasting..

The studio guests coming up include: = Mike McClellan, Bruce Mathiske, Dave Johnson, Jack Derwin, Medusa's Wake, The Vegus Nerve, Liza Ohlback, Pat Powell, The Vegetable Plot, Adam Jones, Mirrabook Uke, Melina Barrett, Blakhatz, Chris Turner, Jackel Slide, Girrakool Blues Festival, Martin Cilia, Tracey-Ann Palmer, Big Marino, Keith Hall, Christina Crofts, Cameron Jones, Oz Manouche Festival, Ivor SK, Ian Hildebrand, Chris Turner, Sydney Blues & Roots Festival, Girrakool Blues Festival, Urban Guerrillas, Rachel Collis, and many more in 2018-19. **Join our 12,000+ Facebook Likes** or follow our studio guest announcements at <https://www.facebook.com/Australian.Spectrum.Show.Alive90.5fm>

Disability News

The NDIS: Why 'Customer-Centricity' Counts

The NDIS is presenting a huge change to the disability services ecosystem. So significant is it that the struggle to adapt and deliver at NDIS price points is pushing **many organisations to decide whether they can continue to provide the same services**, writes Diana Ferner, a consulting team principal with Social Ventures Australia. Some have **taken the difficult decision to close services**, while others are **choosing to deliver at a monetary loss**, subsidising through other operations or fundraising. Read the full ProBono Australia article [here](#).

[Funding opportunities for community groups](#)

Members of Parliament regularly receive requests directly or through their electorate offices about funding opportunities for community groups. This Issues Backgrounder is designed to assist in responding to these requests. NSW Parliamentary Research Service background paper [here](#).

[Australian Charities Adapt to Cashless Society With Arrival of Apple Pay](#)

The charity sector needs to adapt to a world without cash, according to the CEO of Cancer Council Australia, which is set to be one of the first Australian charities to use Apple Pay. Read the full ProBono AUstralia article [here](#).

[Philanthropy: towards a better practice model](#)

There is optimism about the future of philanthropy in Australia and a genuine desire to continue to develop best practice approaches to social impact by both grant makers and grant seekers. All those interviewed for this report were united in their commitment to address serious social problems and work collaboratively to support social change. Read the full Analysis & Policy Observatory article [here](#)

[Senate gives green light for fundraising regulatory committee](#)

A select committee established to inquire and report on the current state of fundraising regulations in Australia has been given the green light by the Senate. The Select Committee on Charity Fundraising in the 21st Century has been established in response to requests from national charities to improve fundraising regulations. The committee will look into the current frameworks guiding the sector and provide options for reform. Read the full Third Sector article [here](#).

Research & Demographic Reports

[New Research Looks to Improve Disability Employment Rate](#)

A new study led by a researcher with lived experience of disability will investigate the workplace experiences of people who develop a physical disability mid-career. Paul Williamson, an honorary associate at Sydney University's Centre for Disability Research and Policy, will lead the study seeking to gain a better understanding of the issues affecting those who develop a physical disability while in the workforce. Those who have developed a physical disability mid-career have been encouraged to take part in the study by filling out a [survey](#). More information about the study can be found on the Centre for Disability Research and Policy [website](#). Read the full ProBono Australia article [here](#).

[Prevalence of Aging, Dementia, and Multimorbidity in Older Adults With Down Syndrome](#)

Eleonore Bayen, MD, PhD; Katherine L. Possin, PhD; Yingjia Chen, PhD; et al. In this cross-sectional study of a Medicare sample of 878 older individuals with Down syndrome (age range, 45-89 years), nearly half of older individuals with Down syndrome had a diagnosis of dementia after age 65 years. Individuals with Down syndrome had high rates of age-related conditions, especially those with Down syndrome dementia. Early systematic screening of treatable multimorbidity during Down syndrome adulthood and repeated tracking of cognitive decline are needed to improve elderly and dementia care. JAMA Neurol. Published online July 22, 2018. doi:10.1001/jamaneurol.2018.2210 Read the abstract and full article [here](#).

[New Research Calls For National Housing Strategy](#)

A unified national housing strategy is crucial to addressing Australia's shortfall of more than 200,000 affordable properties, according to new research. The Australian Housing and Urban Research Institute (AHURI) released a [new report](#), examining evidence-based principles and strategies to increase Australia's affordable housing supply. Researchers from the University of Sydney, Curtin University and the University of New South Wales investigated strategies governments have used to increase the supply of affordable housing, and found them to be constrained by funding issues and an increasingly market driven environment. Read the full ProBono Australia article [here](#).

[New Tool for Down Syndrome Research](#)

Researchers, clinicians, and other professionals with an interest in Down syndrome can now access deidentified data from DS-Connect: The Down Syndrome Registry, where people in the Down syndrome community voluntarily and securely store personal health information, including symptoms, diagnoses, and other medical issues (<https://dsconnect.nih.gov/en/for-professionals.html>). The resource, which was established by the National Institutes of Health (NIH), is freely available to registered professionals for planning clinical studies, recruiting trial participants, and generating new topics for investigation. Read the full editorial of the Journal of the American Medical Association [here](#).

Association of Hypertensive Disorders of Pregnancy With Risk of Neurodevelopmental Disorders in Offspring: A Systematic Review and Meta-analysis

Gillian M. Maher, MPH; Gerard W. O’Keeffe, PhD; Patricia M. Kearney, PhD; et al. Pooled estimates from this systematic review and meta-analysis of 61 studies suggest that exposure to hypertensive disorders of pregnancy is associated with a small yet statistically significant increase in the odds of autism spectrum disorder and attention-deficit/hyperactivity disorder in offspring compared with no exposure. Increased developmental screening of infants exposed to hypertensive disorders of pregnancy could allow for early intervention, which in turn may improve neurodevelopmental outcome. *JAMA Psychiatry*. Published online June 6, 2018 [here](#).

A New Tool for Clinical Neuroscience—Synaptic Imaging

Elizabeth C. Mormino, PhD; William J. Jagust, MD. Clinicopathological studies going back almost 3 decades established that synaptic loss is the strongest correlate of cognitive decline measurable in postmortem Alzheimer disease (AD) tissue. In this issue of *JAMA Neurology*, Chen and colleagues¹ applied a novel Positron emission tomography (PET) ligand. This work potentially opens a new line of investigation into the pathophysiology of AD and a range of neurological and psychiatric disorders, including autism, schizophrenia, or temporal lobe epilepsy and neuro-behavioural disorders. Read the full editorial of the *Journal of the American Medical Association Neurology* [here](#).

Featured Course

3 - 4 October 2018

i-Can v5 Facilitator Training.

Centre for Disability Studies, Uni of Sydney.

The I-CAN is a support needs assessment, planning and resource allocation tool designed to assess and guide support delivery for people with disabilities including people with mental health concerns. Workshop participants will learn how to administer the I-CAN and generate an individual support needs report which helps guide service delivery and planning. [Info](#)

Online Course: NDIS Reasonable & Necessary

Understanding the legislation around Reasonable & Necessary is one of the quickest and most effective ways to get NDIS savvy. From Support Coordinators to Planners, Plan Managers, Providers and Participants - everyone who interacts with the NDIS can benefit from this knowledge. Disability Services Consulting course. Cost for Service Providers \$35 per person & for Service Participants \$35 per person. Contact: admin@disabilityservicesconsulting.com.au

Understanding Younger Onset Dementia - Online Training

<https://dementialearning.org.au/online-learning/online-courses/>

Centre For Dementia Learning interactive online learning courses provide you with contemporary, evidence based dementia learning. Each course encourages you to reflect on your practice and identify areas for individual or organisational improvement. You can access our range of free courses or purchase individual courses of interest that can be completed in your own time and at your own pace.

Other online courses:-

- *What is dementia?*
- *Communicating in a person-centred way*
- *How person-centred is your practice?*
- *A problem solving approach to behaviours*
- *Understanding younger onset dementia*
- *Dementia and pain in residential care*
- *Quality dementia support in hospitals*

Education Resources

Mental Health Recovery Orientated Language Guide 2nd edition

An essential resource for mental health and human services that demonstrates the importance of using trauma-informed recovery-oriented language through the provision of examples. This Guide promotes trauma-informed recovery-oriented language and introduces the concept of supported decision-making as integral to its strengths-based approach. This resource is informed by research, conversations with mental health practitioners and most importantly, through listening to people with lived experience concerning their perceptions of recovery. While the recovery approach applies to everyone, ways of communicating the language of recovery needs to be relevant to people across the lifespan. The Guide now reflects this diversity and includes the perspective of young people coming to terms with experience of mental health as well as older people coming to terms with this identity and associated trauma, grief and loss experiences. Download the Free Guide [here](#).

Providing Allied Health Services in the NSW CTP Scheme Free Online Course

Changes to the NSW CTP scheme on and after 1 December 2017 On 1 December 2017, major reforms to the CTP scheme were introduced by the Motor Accident Injuries Act 2017 (MAIA 2017). The NSW Government implemented the new CTP scheme to: encourage early and appropriate treatment to achieve recovery and maximise return to work or usual activities; increase the proportion of benefits provided to the most seriously injured road users; Access FREE course [here](#).

Community Services Training Package

Community Services Training Package access the Companion Volumes [here](#).

Positions Vacant

Disability Support Workers - Disability & /or Mental Health Care

Email: Employment@GlobalCareStaff.com **Free phone: 1800 009 292.** We are a leading staff agency offering a variety of shifts to care workers throughout the greater Sydney region, Central Coast, Illawarra, Southern Highlands and Blue Mountains. Currently we are seeking experienced support workers to work with people who have a disability. Plenty of shifts available. Weekly pay. Choose your own days & shift availability. Must have previous experience in a similar role. Police Check Certificate & Working With Children Clearance Certificate, Drivers License and First Aid Certificate required. Ability to communicate effectively with people who have a disability is essential. **Excellent pay rates. Weekly pays.** For more information call 1800 009 292 or forward your resume along with contact details of two referees to: Employment@GlobalCareStaff.com

Registered Nurses & Endorsed Enrolled Nurses specialised in disability, mental health and general

Email: Employment@GlobalCareStaff.com **Free phone: 1800 009 292.** One of the market leaders in the public, private mental health, disability, and general health fields. Global can offer you plenty of shifts in private and public hospitals, disability, mental health services, dual diagnosis and disability special care areas. An agency founded and run by Registered Nurses, we can assist you in finding work in a variety of locations. Choose the hours and shifts to suit your lifestyle. Must be registered to practice in Australia. Police Check Certificate & Working With Children Clearance Certificate, Up-to-date immunization health card. Drivers License and First Aid Certificate required. **Excellent pay rates. Weekly pays.** Why not forward your resume to Employment@GlobalCareStaff.com or phone to speak to one of our friendly consultants who can help you make that great career move. Free phone: 1800 009 292.

See Current Positions Vacant at <http://globalcarestaff.com/job-search/>

Conference Calendar

30 - 31 August 2018

Aspect Autism in Education Conference. Brisbane. [Information.](#)

1 - 30 September 2018

Dementia Awareness Month. [website](#)

3 - 5 September 2018

Aged & Community Services Australia National Summit. ICC Sydney, [Info.](#)

4 September 2018

Intellectual Disability & Dementia: Public Lecture by Dr Seth Keller (USA). 5.30-7.30pm. Centre for Disability Studies, Auditorium, Level 5 Kolling Building, Royal North Shore Hospital, St Leonards. To register: RSVP to cds@cds.org.au (see attached info)

4 - 5 September 2018

Universal Design Conference. Brisbane. [website](#)

5 September 2018

Preparing for the NDIS Supporting Individuals Using Life Coaching Techniques. Sydney. ACWA-CCWT. [Enrol.](#)

6 - 8 September 2018

Mosaic of Ageing, New Zealand Association of Gerontology Conference. Auckland, NZ. [Info](#)

7 September 2018

Mental Health & Drug & Alcohol Nurses Forum. Waterloo, NSW. NSWNMA. [Register](#)

13 - 14 September 2018

Complex Trauma and Mental Health. Sydney. ACWA-CCWT. [Enrol.](#)

14 - 15 September 2018

Nepean Disability Expo. Penrith Panthers, NSW. [Website.](#)

18 – 24 September 2018

International Week of the Deaf. <http://wfdeaf.org/whoarewe/international-week-of-the-deaf>

19 - 22 September 2018

Early Childhood Australia National Conference. Sydney. [Information](#)

21 September 2018

World Alzheimer's Day. [website](#)

27 - 30 September 2018

Australian Psychological Society Congress. Sydney. [Information](#)

2 - 5 October 2018

9th ICEEPSY International Conference on Education and Educational Psychology. Athens. Greece. [website](#)

4 - 10 September 2018

Spinal Cord Injury Awareness Week. [website](#)

1 - 31 October 2018

Mental Health Awareness Month. [website](#)

1 - 31 October 2018

Polio Awareness Month. [website](#)

3 - 4 October 2018

i-Can v5 Facilitator Training. Centre for Disability Studies, Uni of Sydney. [Info](#)

5 October 2018

World Cerebral Palsy Day. <https://worldcpday.org/>

10 October 2018

World Mental Health Day. [website](#)

10 - 11 October 2018

NDS Outside The Box. SMC, Sydney. [Info](#).

11 October 2018

World Sight Day. [website](#)

15 - 16 October 2018

Working with Anxiety Disorders. Sydney. ACWA-CCWT. [Enrol](#).

16 - 17 October 2018

PANDDA Disability Nurses Conference. Novotel, Parramatta, NSW. <http://www.pandda.net/conference/>

17 October 2018

Introduction to Person Centred Active Support. Centre for Disability Studies, Uni of Sydney. [Info](#)

25 - 27 October 2018

Australian Association for Cognitive and Behaviour Therapy (AACBT) Conference . Royal on the Park, Brisbane, Qld. [Register](#)

28 - 30 October 2018

LASA National Congress. Adelaide, SA. [Info](#)

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