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March – April 2020 Volume 14, Issue 80

NDIS Assistance for Bush Fire Affected Communities

National Disability Insurance Agency staff have joined the Department of Human Services Mobile Service Centres and Mobile Service Teams deployed across New South Wales and Victoria with locations listed on the [NDIS website](#).

NDIA staff will be available to discuss any additional support needs with participants, their families and carers and is able to support participants once people are out of immediate danger.

NDIA contact centre staff have been provided with information and advice on how to escalate any enquiries about participants impacted by bushfires. For information PH: 1800 800 110.

See their web page each day for current locations <https://www.ndis.gov.au/news/4219-ndis-assistance-bushfire-affected-areas>

Disability News

Another overhaul for the NDIS

Findings from an independent review into legislation underpinning the National Disability Insurance Scheme have been released. The review is intended to deliver shorter, agreed timeframes for people to get decision on whether they will be covered by the NDIS and receive and review plans. The review has made 29 recommendations on how to improve NDIS processes and cut wait times and red tape for participants.

The review's findings reaffirmed that while many participants have excellent experiences and are benefitting from the scheme, many others have had frustrations with wait times, complexity of processes and a lack of understanding of their needs, NDIS Minister Stuart Robert said. "We'll use these findings to update and clarify the legislation and remove barriers to a better NDIS."

The minister said the government will respond in the coming weeks with more details about what specific improvements will be made to set the new participant service guarantee into law by July 1, 2020.

The review found that the rollout of the NDIS has not been smooth for all participants with transition to the NDIS confusing and frustrating, with some saying they 'missed' the supports offered under state and territory systems, particularly active case management.

Read the full Freedom2live article [here](#)

Subscribe to the free Freedom2live Newsletter [here](#).

Access the "Review of the NDIS Act Report direct from the Department of Social Services

[Review of the NDIS Act report - plain English summary \[548 kB\]](#)

[Review of the NDIS Act report - plain English summary \[360 kB\]](#)

Read the Disability Services Consulting review of the report [here](#).

David Tune, a former senior public servant, was enlisted in 2019 to review the Scheme itself and the way the NDIA is managed. Tune has taken a look at the current stay of play with the NDIS participant experience, consulted widely and reviewed the legislation.

Featured Conference

2 - 3 March 2020

Pacific Rim International Conference on Disability and Diversity.

Honolulu, Hawaii, USA. [web site](#)

6 - 7 April 2020

NDS NSW 2020 Conference.

International Convention Centre, Sydney. [Info](#)

Disability News

[Bush Fire Resources for People With Disability](#)

Published by Disability Services Consulting (8 Jan 2020) [here](#).

This bushfire season has shocked Australia, and indeed the world. When disaster strikes people with disability can find themselves the most at risk and the least able to access support. However, there are some amazing resources and services available to help. We encourage you to share this information with the people you support who are in high risk areas.

The article covers Getting Ready, Priority NDIS Plan Reviews, Replacing or Repairing Assistive Technology, Providers, Accessible Accommodation, Accessible Resources, Centrelink Payments, Breathing Difficulties, Extreme Heat, Mental health, Prescription Medicine, Office Closures, In An Emergency, Leave Early.

This article is an essential reference to add to organisational policies and procedures.

Stakeholders share tips on emergency preparation

Aged care providers need to have appropriate evacuation plans, flexibility with staff and understanding of what insurance policies cover as part of dealing with catastrophic emergencies, an industry conference has heard. Read the full Australian Ageing Agenda article [here](#).

Disability Transport News

NDIS ruling leaves people with disabilities stuck at home

July last year the agency in charge of the national disability insurance scheme made the decision to stop participants from using money assigned to them as "core supports" for their transport needs. Previously if a participant had used all of their assigned transport budget, they could choose to use funds left in their core support budget for transport. Now if the transport budget has been used, participants face paying out of their own pocket even if there are unused funds in their plan. Read the full Canberra Times article [here](#).

Some fantastic news...

Minister for the NDIS Stuart Robert announced ... that NDIS participants will be able to use their core funds to pay providers for transport.

"We hear about transport at every single Make it Work forum we hold. And while we know that this won't fix things for everyone, things are certainly moving in the right direction (all puns intended!).

There wasn't a lot of detail announced – we are chasing more info right now. We have posted what we have on our website and we will keep updating when we can.

Read the full **Every Australian Counts** article [here](#).

NOTE: New NDIS provision for transport apply from the 1 March 2020

Delivering the NDIS plan: Flexibility in transport funding for NDIS participants

Minister for the NDIS, Stuart Robert, **announced more flexibility and increased choice for participants accessing transport funding in their plans.**

From 1 March 2020, NDIS participants will be able to flexibly use their plan's core support funding to claim service provider costs associated with transporting participants to and from NDIS funded community-based activities.

Providers will be able to claim some of their vehicle running costs when offering transport to a participant in conjunction with the community activities identified in their NDIS plan. These costs – which are in addition to the support worker's time – are factored at a per kilometre rate and can be claimed by providers as a separate item as part of the support they are delivering to participants.

An updated NDIS Price Guide and Support Catalogue has been released.

Read the full **NDIS announcement** [here](#).

Disability Issues In The Media

[NDIS not yet in tune with participants' needs](#)

The Morrison government has vowed to cut wait times and red tape for National Disability Insurance Scheme participants, after an independent review found people were confused and frustrated by delays plaguing the program. Read the full ProBono Australia article [here](#).

[Slight improvement on home care queue](#)

More than 110,000 older people are still waiting to receive the home care package they have been approved for, a new report shows. Read the full Community Care Review article [here](#).

[The 2019 Disability Royal Commission progress report and what's happening in 2020](#)

The Royal Commission into the Violence, Abuse, Neglect and Exploitation of People with Disability has released a new issues paper. The new issues paper focuses on the criminal justice system and is the first for 2020. Read the full Disability Support Guide [here](#).

[NDIS has been a bumpy road, review finds](#)

A review of the NDIS recommends legislating for a maximum eight week time frame for plans to be put in place. Read the full Community Care Review article [here](#).

[National Disability Insurance Scheme review reveals many have 'frustrations' with the bureaucracy](#)

The National Disability Insurance Scheme (NDIS), which supports some of the nation's most vulnerable people, is plagued with serious delays and is frustratingly difficult to understand, according to a review. The NDIS was heralded as a landmark program for Australians with a disability when it was established in 2013, but it has long been criticised as being bogged down in red tape and bureaucracy. Read the full ABC News article [here](#).

[Disability providers unhappy with NDIS pricing](#)

A new report warns disability services are under threat without changes to the NDIS pricing system. More than half of disability providers fear they won't be able to offer National Disability Insurance Scheme services under current prices, according to a new survey. National Disability Services' survey of 667 providers found that many organisations believed administrative and service delivery costs were not reflected in the NDIS pricing limits – which set the maximum prices providers can charge scheme participants for specific supports. Read the full ProBono Australia article [here](#).

Featured Organisation

Centre for Community Welfare Training

The [Centre for Community Welfare Training \(CCWT\)](#) is a Registered Training Organisation which provides cost effective and accessible training opportunities for people working across the community welfare sector in NSW, in particular those working with vulnerable children, young people and families. CCWT provides both short courses and in-house training as well as specialised programs, coaching and supervision and nationally recognised qualification courses.

<http://www.acwa.asn.au/ccwt/>

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Disability News

Keeping my place in the community: Achieving successful ageing-in-place for people with intellectual disabilities

Recommendations for a best practice framework. (Full Report attached)

Chief Investigators: **Rafat Hussain, Trevor R Parmenter, Marie Knox & Matthew Janicki**; Senior Research Associate Investigator: **Stuart Wark** and **Partner Organisations**: Ability Options Limited, Endeavour Foundation, Uniting Care Ageing NSW/ACT, The Ascent Group

This report summarises the findings and outcomes of a 4-year Australian Research Council (ARC) Linkage project looking at key policy issues and challenges associated with the health and social disparities across two cohorts of community-dwelling older Australians in two states – New South Wales and Queensland. The two specific population groups of interest were: People with Intellectual Disability (PwID) and those who were Ageing without lifelong disability (PwA).

An inherent underpinning of any framework that supports successful ageing, both of people with lifelong intellectual disability and those who may acquire a disability as they age, needs to take account of the particular circumstances, capacity, resources, experiences, interest, perspective and aspirations of each individual across their lifespan. This research found that the concept of ageing is no different for people with lifelong disability when compared to the general population. However, a significant difference is that people with lifelong intellectual disability experience multi-morbidities at an earlier age than their mainstream peers. A holistic focus is required; each person's needs as they age will be different, depending on their life journey, as every individual has their own story and perceptions of a good life, and their 'authentic' self.

Though a "person-centred focus" is a legislated philosophy and objective across both the disability and aged-care services sectors in Australia, it does not appear to be translating into systems and practices that consistently deliver personalised service and good individual outcomes across the board. The achievement of successful ageing and an inclusive life is determined by a complex relationship between barriers and facilitators at the individual and systems/organisational levels, and through broader legislative and public policy instruments. ***A key finding of this research is that there needs to be a "seamless and integrated care system, across health, allied health, age and disability, and preferably across the life span".***

The Best Practice Framework provides a set of recommendations to mitigate the present issues and lead to improvements at the policy, programs and individual levels to enable successful community-based ageing of people with disability and those without lifelong disability.

See the full report attached to this newsletter.

Disability News

NDIA clarifies new AT cost structure

Following initial confusion, the National Disability Insurance Agency (NDIA) has released a statement clarifying Assistive Technology (AT) funding support between \$1,500 and \$5,000, while confirming the low cost and risk threshold will remain at \$1,500. Read the full; Freedom2live article [here](#).

Radio for the Print Handicapped 2RPH

Sydney on AM 1224 and FM 100.5, Newcastle and Lower Hunter on FM 100.5 and on digital.

www.2rph.org.au

Streaming Australia & worldwide at <https://www.2rph.org.au/listen/how-to-listen>

Scholarships & Fellowships News

Churchill Fellowship applications will open 1 February 2020

Applications will open again on 1 February 2020 and close 30 April 2020 for travel between 1 February 2021 and 31 January 2022

<https://www.churchilltrust.com.au/application-process/how-to-apply/>

Disability Support Workers.

Work the shifts and roster you want. Agency work gives you control of your life.

Why not join our Global team now. Contact Global for an appointment.

Free phone: 1 800 009 292

<https://www.globaldisability.com.au/job-search/>

Disability News

The second NDIS shock absorber: The disability workforce

The NDIS has fundamentally changed the nature of work in this sector, and the reality is that the current funding model is failing to attract and retain a qualified, motivated and suitably compensated workforce, writes Fran Connelley. There are now approximately 65 separate reports, focused on the National Disability Insurance Scheme, written since 2013 and relating to problems presented by this reform and providing recommendations to solve those problems. However, the new funding model is, in effect, "pauperising" the people and service providers it relies on to deliver that promised service.

The shift from the traditional block funding in advance model to individualised funding, coupled with the NDIA's "unit prices", has created irregular income for frontline staff and wiped out the funding for training, supervision, mentoring and professional development so critical for a quality outcome.

Read the full ProBono Australia by Fran Connelley [here](#).

Joint Standing Committee on the NDIS: Workforce Inquiry (have your say)

The Joint Standing Committee on the National Disability Insurance Scheme wants to hear about the NDIS workforce, from workers (including workers with disability) and participants. The committee will inquire and report on the workforce providing NDIS services with particular reference to:

- The current size and composition of the NDIS workforce and projections at full scheme
- Challenges in attracting and retaining the NDIS workforce, particularly in regional and remote communities
- The role of Commonwealth Government policy in influencing the remuneration, conditions, working environment (including Workplace Health and Safety), career mobility and training needs of the NDIS workforce
- The role of State, Territory and Commonwealth Governments in providing and implementing a coordinated strategic workforce development plan for the NDIS workforce
- The interaction of NDIS workforce needs with employment in adjacent sectors including health and aged care
- The opportunities available to, and challenges experienced by people with disability currently employed, or wanting to be employed, within the NDIS workforce, and other matters.

Submission closing date is April 16, 2020.

Committee Secretariat contact:

Joint Standing Committee on the National Disability Insurance Scheme
PO Box 6100
Parliament House
Canberra ACT 2600
Phone: +61 2 6277 3083
Fax: +61 2 6277 5829
ndis.sen@aph.gov.au

[More information at the Australian Parliament website.](#)

Health & Wellbeing

Novel coronavirus (2019-nCoV) – Time to ramp up your infection control measures.

Health authorities have identified cases of novel coronavirus in Australia in January 2020. The novel coronavirus originated in Wuhan, Hubei Province, China. Currently in Australia, people most at risk of contracting the virus are people who have: been in mainland China recently or been in close contact with someone who is has a confirmed case of coronavirus.

You need to isolate yourself in the following circumstances:

- if you have travelled from Hubei Province within the past 14 days, you must isolate yourself until 14 days have elapsed after leaving Hubei Province
- if you have left, or transited through, mainland China **on or after 1 February 2020** you must isolate yourself until 14 days after leaving China
- if you have been in close contact with a confirmed case of novel coronavirus, you must isolate yourself for 14 days after last contact with the confirmed case

Coronaviruses are a large family of viruses that can make humans and animals sick. They cause illnesses that can range from the common cold to more severe diseases. Severe diseases have included:

- Middle East respiratory syndrome ([MERS](#))
- Severe Acute Respiratory Syndrome ([SARS](#))

The novel coronavirus is called 'novel' because it is new. It had not been detected before this outbreak.

Symptoms of novel coronavirus

Symptoms can range from mild illness to pneumonia. Some people will recover easily, and others may get very sick very quickly. Affected people may experience:

- fever
- flu like symptoms such as coughing, sore throat and fatigue
- shortness of breath

What to do if you become unwell

If you become unwell and suspect you may have symptoms of coronavirus, you must seek medical attention.

Please ring ahead of time to book your appointment. This will help make your doctor aware of your symptoms and your travel history or recent close contact.

Call 000 if you need urgent medical help.

What does isolate yourself in your home mean?

You should not attend public places, in particular work, school, childcare or university. Only people who usually live in the household should be in the home. Do not allow visitors into the home. Where possible, have other people get food and other necessities for you.

How you can help prevent the spread of the virus

Everyone should practice good hygiene and other measures to protect against infections.

Good hygiene includes:

- washing your hands often with soap and water
- using a tissue and covering your mouth when you cough or sneeze

The coronavirus is most likely spread from person to person through:

- direct close contact with a person while they are infectious
- contact with droplets when a person with a confirmed infection coughs or sneezes
- touching objects or surfaces (like doorknobs or tables) that has droplets from a cough or sneeze by an infected person, and then touching your mouth or face

Should I wear a facemask?

Facemasks are not recommended for use by healthy members of the public. A facemask will not protect you against becoming infected.

Coronavirus Health Information Line

Call this line if you are seeking information on novel coronavirus. The line operates 24 hours a day, seven days a week. [1800 020 080](tel:1800020080)

healthdirect hotline <https://www.healthdirect.gov.au/>

Call this number to speak to a registered nurse about your health concerns. The hotline is open 24 hours a day, 7 days a week. [1800 022 222](tel:1800022222)

Books & Publications

[The Parents' Guide to Managing Anxiety in Children with Autism](#)

Raelene Dundon. This guide for parents is a complete introduction to autism and anxiety. Drawing on the author's clinical experience working with children and their families, it provides parents and carers with everything they need to know to help support their child. Jessica Kingsley Publishers. 2019, Paperback. ISBN: 9781785926556. [link](#)

Workplace Culture & The NDIS.

By Fran Connelley. *Workplace Culture and the NDIS* was written for CEOs and Directors seeking to support their employees through the massive internal and external changes affecting the disability sector - and attract future talent. Applying marketing principles to the employee experience, the book includes Fran's 5 Steps for Building a High Performance Culture. 2020. \$37.99. <https://www.fcmarketing.com.au/books>

Arts Therapies with People with Physical Disabilities

Marion Gordon-Flower. This book provides practical guidance on multimodal and archetypal arts therapy approaches adapted specifically for a physical disability context. Practical strategies and interventions are given, alongside case studies from individual and group arts therapy sessions. Jessica Kingsley Publishers. 2019, ISBN: 9781785923647. [link](#).

Managing Meltdowns and Tantrums on the Autism Spectrum: A Parent and Caregiver's Guide.

Jenna Ward-Hawkes and Melissa Rodi. This book is ideal for parents and carers of children with autism spectrum disorder (ASD) aged 2 - 9 (and potentially older depending on developmental level), who are looking for guidance and proactive behavioural strategies in managing tantrums and meltdowns. It offers an empathetic approach and provides explanations of what goes on in the brain and body of someone experiencing a meltdown, describing sensory reactions and brain processes. The authors help the reader to distinguish between tantrums and meltdowns, and how to react to these different emotional states. Summarising key strategies, the book then provides short- and long-term strategies to implement, offering practical response plans and a toolbox of techniques that empower parents to further support their child. Jessica Kingsley Publishers. 2019, ISBN: 9781785928406. [link](#).

Policies & Guidelines

New Requirements for staff certifying photo ID: what you need to know

This especially applies to new applicants for the Australian Health Practitioner Regulation Agency. There have been recent changes to what needs to happen when you have your photo ID certified for registration. To protect against identity theft, the Australian Criminal Intelligence Commission has introduced some new requirements for certifying documents, including photo ID.

What needs to happen now?

For photo ID, like your driver's licence or passport, the authorised officer needs to write or stamp the following:

'I certify that this is a true copy of the original and the photograph is a true likeness of the person presenting the document as sighted by me.'

This is different to documents without a photograph, including for single-page and multi-page documents. You can find the full list of requirements for certifying documents relating to the Australian Health Practitioner Regulation Agency [here](#).

What happens if I don't have my documents certified properly?

If your documents aren't properly certified, or use the wrong wording, your registration may be delayed. You may also be required to resubmit documents if they do not meet the required standard.

You can Contribute to The Review of The Disability Inclusion Act 2014 (NSW)

NSW Department of Communities and Justice are reviewing the Act on behalf of the Minister for Families, Communities and Disability Services, the Hon. Gareth Ward MP. The [Disability Inclusion Act 2014](#) (NSW) (the Act) started on 3 December 2014 – International Day of People with Disability. The Act replaced the previous Disability Services Act 1993.

Read the full scope of the review [here](#).

Written submission, please email NSWDIP@fac.s.nsw.gov.au or post to:

Department of Communities and Justice, Locked Bag 4028, Ashfield, NSW 2131

Written submissions and feedback from our workshops **must be received by 5pm on 30 March 2020.**

Select Committee on Autism

On 27 November 2019, the Senate resolved to establish a Select Committee on Autism to inquire into and report on the services, support and life outcomes for autistic people in Australia and the associated need for a National Autism Strategy. The committee is to present its final report on or before the **first sitting day of October 2021**. See the **Terms of Reference, committee membership and media releases** [here](#).

The closing date for submissions is 14 April 2020.

Department of the Senate
Select Committee on Autism
PO Box 6100
Parliament House
Canberra ACT 2600
autism.sen@aph.gov.au

Directories Online

National Public Toilet Map

As part of the National Continence Program, the Toilet Map provides information on over 19,000 publicly available toilets across Australia, including accessibility, opening hours and facilities, such as showers & baby change.

www.toiletmap.gov.au

MLAK Key

The Master Locksmiths Access Key (MLAK) system is an MLAA initiative that allows people with a disability access to dedicated public facilities, including facilities in National Parks and many Council municipalities, elevators at railway stations, the new [Changing Places](#) facilities throughout Australia, disabled toilets that are locked, and even the Liberty Swing. It was launched back in 1994 as a joint venture between Pittwater Council, ACROD and the MLAA, before being implemented Nationally.

People with a disability are able to purchase an MLAK key which will open all toilets, playground equipment and other facilities fitted with a lock that uses the special MLAK cylinder.

Web link for information and eligibility criteria [here](#) and order form [here](#).

ABILITY CLASSIFIEDS

Connecting New & Pre-Owned Disabled Mobility Aid Buyers and Sellers. Diverse range of equipment.

www.abilityclassifieds.com

Alive 90.5 fm Australian Spectrum Show with Ross (Your Editor of the Global Gazette)

*Proudly sponsored by **Global Disability & Health Care Services***

Tuesday night 9 to 12 pm for all Australian blues, roots, jazz, folk and contemporary music. Weekly studio guests. Blues, Folk and Jazz Gig Guide and music.

Internet Radio Streaming worldwide online at www.alive905.com.au [follow the Listen Live links]

Over 550 Australian artistes have been featured studio guests on the Alive 90.5 fm Australian Spectrum Show over the 12 years of broadcasting.

The studio guests coming up include: = Steve Kilbey (exThe Church) and Garath Noch, Alex Smith (Moving Pictures), Nicole Warner, Dave Warner, The Mexcaltones, Los Skeletone Blues, Simon Kinny-Lewis, Blues Preachers, Blind Pilots, Ross Ward's Defenders, Andrew Jacobs, Lucie Tiger, James Weichman, Glenn Bidmead, Chris Turner, Jubilee Jazz Anniversary, Adam Jones, PHUN Uke, Toongabbie Music Club, Bush Music Club and many more in 2020. **Join our 15,000+ Facebook Likes** or follow our studio guest announcements at

<https://www.facebook.com/Australian.Spectrum.Show.Alive90.5fm>

Disability Aids, Equipment & Supplies News

Todo Drive Power add-on for Manual Wheelchairs

Attaching Todo to a manual wheelchair provides the instant experience of smooth comfort and freedom of driving an electric wheelchair. A simple kit containing motor, joystick, computing board, clamps, battery and 5mm hex key to install it, is all you need. The universal design of Todo Drive means that it is well suited to foldable wheelchairs and fixed frame wheelchairs. With a range of 7km and a recommended user weight max of 90kg. Details available [here](#). [PS also check out there other Power Assist options and products]

Houdini Vehicle Harness

Some passengers with disabilities require support to keep them upright and safe. Others with challenging behaviours need control to prevent them from escaping from the vehicle seat and causing danger. Details available [here](#). [Note: They will need "Restrictive Practice Authorisation"]

Grant & Fund Raising News

[How are Aussie charities helping in the bushfire crisis?](#)

Australian charities are working tirelessly to help those in need as fires ravage the country. Read the full ProBono Australia article [here](#).

[Authorities look to stamp out bushfire donation scams](#)

The National Bushfire Recovery Agency has published a list of registered charities that are running bushfire appeals, as it looks to stop Australians falling prey to bushfire-related scams. Read the full ProBono Australia article [here](#).

You can contribute to Research

Help improve the opportunities and workplace outcomes of autistic adults study

Autism CRC is looking for **autistic employees** and their **employers, co-workers, supervisors, HR professionals and autism employment program executives** across a variety of roles, industries and (in some studies) countries to contribute to our research by participating in one or more of the following studies around autism in the workplace.

Access the web site [here](#).

See attached for information and a way to contribute to the research.

Research & Demographic Reports

Precurity and Job Instability on the Frontlines of NDIS Support Work

By Prof Baines, Dr. Macdonald, Dr. Stanford, J Moore. Centre for Future Work, Australia Institute. Sept 2019. There is tremendous opportunity for disability service workers associated with the new system, which will allocate tens of billions of dollars of additional public funding for disability care work, and lead to the creation of an estimate 70,000 new full-time equivalent positions in the field over the first years of its operation.² But there are also tremendous risks facing workers in the profession, as the delivery of services shifts from a traditional block-funded agency-based model to an individualised, market based system. Disability service workers are facing a whole new set of pressures arising from the NDIS's market-driven approach. Access the pdf paper [here](#).

A Portfolio Analysis of Autism Research Funding in Australia, 2008–2017

Jacquiline den Houting, Elizabeth Pellicano. [Journal of Autism and Developmental Disorders](#). November 2019, Volume 49, [Issue 11](#), pp 4400–4408. A recent Macquarie University study has demonstrated the significant impact of Autism CRC's current investment program on the autism research landscape in Australia. In the five years following the inception of Autism CRC in 2013, there has been a clear shift in both the quantum and distribution of autism research funding. A total of 113 autism-specific research grants were active in Australia, with a total value of almost \$44 million (including almost \$20 million in Autism CRC cash investments). The analysis noted that research funding was distributed more evenly during this time period with lifespan issues, infrastructure and surveillance now being allocated significant funding. It is noted that, in Autism CRC's case, funding allocated to infrastructure includes significant investment in post-doctoral personnel working on our Adulthood program. Access [here](#).

[Disparities in potentially preventable hospitalisations across Australia, 2012-13 to 2017-18](#)

The potentially preventable hospitalisations (PPH) indicator is a proxy measure of primary care effectiveness. PPH are specific hospital admissions that potentially could have been prevented by timely and adequate health care in the community. This Australian Institute of Health and Welfare report highlights disparities in PPH rates between populations, particularly the very young and the elderly, those in socioeconomically disadvantaged areas, remote areas, and Indigenous Australians, and illustrates some challenges and opportunities for PPH reporting. More information is available in the companion web report [Disparities in potentially preventable hospitalisations across Australia: Exploring the data.](#)

[Consumers' experience of residential aged care, Australia 2017–19](#)

An Australian Institute of Health & Welfare Report on consumer experience of residential aged care is assessed in a 10-question survey administered by the Aged Care Quality and Safety Commission. Consumer (resident) responses during 2017–19 were predominantly positive, especially regarding feeling safe, being treated with respect, and having healthcare needs met. Analysis indicates that personal mobility, resident group birthplace characteristics, facility size and organisation type (not-for-profit, government or private) are factors that affect consumers' responses. Access the AIHW Report [here.](#)

Featured Course

CHC52015 Diploma of Community Services

This nationally recognised training qualification reflects the roles of community services, case management and social housing workers involved in managing, coordinating and/or delivering person centred services to individuals, groups and communities. Offered by the Centre for Community Welfare Training (a Registered Training Organisation).

Diploma of Community Services RPL Workshop CHC52015

Demonstrate your skills and knowledge in an interactive environment and gain the CHC52015 Diploma of Community Services. In the RPL process you demonstrate that you already have the skills and knowledge outlined in the requirements of a qualification or set of units, and are granted the qualification as a result of this. CCWT uses a workshop approach to RPL. In the workshop you will take part in group discussions, group projects, role plays, case scenarios and complete individual written tasks. CCWT have been using this approach as, in a sector where job turn over can be quite fast, it can be hard to gather together enough documentation to prove your skills and work experiences. The two days of the workshop cover the eight core units of the Diploma. There are about 4 hours of homework tasks to do in the workplace as well for the core units. Then you need to complete 8 elective units. How you do this depends on your choice of units, but often a workplace visit by your assessor or a series of Skype conversations is part of the process.

Mon 16 Mar - Tue 17 Mar 2020 9:30am - 4:30pm 2 sessions, 14 hours total

At [Sydney - ACON Training Rooms](#)

Further information online at <https://www.ccwt.edu.au/course/CLNT11>

Education Resources

Film helps staff understand what families go through

A multimedia resource launched this week aims to help residential aged care staff better **support residents with dementia and their loved ones**. The Celebrate Ageing initiative, which includes the film *Mr Velvet Ears* and a discussion guide, also aims to assist with developing more dementia-friendly and inclusive services. Read the full Australian Ageing Agenda review [here.](#)

Positions Vacant at Global Disability & Health Care Services

Support Workers - Disability & /or Residential Care &/or Mental Health &/or Youth Work (Casual Work) *Free phone: 1800 009 292.* Global is a leading staff agency offering a variety of shifts to care workers throughout the greater Sydney region, Hunter, Central Coast, Illawarra, Southern Highlands and Blue Mountains. Currently we are seeking experienced support workers to work with people who have a disability. Plenty of shifts available. Weekly pay. Choose your own days & shift availability. Must have previous experience in a similar role. Police Check Certificate & Working With Children Clearance Certificate, Drivers License and First Aid Certificate required. Ability to communicate effectively with people who have a disability is essential. Must be able to work as part of a team. For more information call 1800 009 292 or forward your resume along with contact details of two referees to: Employment@GlobalDisability.com.au

Registered Nurses & Endorsed Enrolled Nurses specialised in disability, mental health and general *Free phone: 1800 009 292.* Global is one of the market leaders in the public, private mental health, disability, and general health fields. Global can offer you plenty of shifts in private and public hospitals, disability, mental health services, dual diagnosis and disability special care areas. An agency founded and run by Registered Nurses, we can assist you in finding work in a variety of locations. Choose the hours and shifts to suit your lifestyle. Must be registered to practice in Australia. Police Check Certificate & Working With Children Clearance Certificate, Up-to-date immunisation health card. Drivers License and First Aid Certificate required. **Excellent pay rates. Weekly pays.** Why not forward your resume to Employment@GlobalDisability.com.au or phone to speak to one of our friendly consultants who can help you make that great career move. Free phone: 1800 009 292.

See Current Positions Vacant at <https://www.globaldisability.com.au/apply-for-a-position/>

Conference Calendar

1 - 31 March 2020

National Epilepsy Awareness Month. Epilepsy Australia. [website](#)

2 - 3 March 2020

Pacific Rim International Conference on Disability and Diversity. Honolulu, Hawaii, USA. [web site](#)

2 - 3 March 2020

36th International Seating Symposium. Westin Bayside, Vancouver, BC, Canada. [info](#)

11 March 2020

Safe Home Visiting. ACWA-CCWT, Sydney. [Info](#)

12 - 13 March 2020

Australian Inclusive Schooling Conference. Brisbane. [Info](#)

12 - 13 March 2020

International Conference on Disability and Media. Miami, USA. [Info](#)

16- 22 March 2020

Brain Awareness Week. [website](#)

18 - 19 March 2020

5th Quality in Aged Care Conference. Doltone House Darling Island Wharf, Sydney. [Info](#)

21 March 2020

World Down Syndrome Day. <http://www.un.org/en/events/downsyndromeday/>

23 - 27 March 2020

Positive Behaviour Support. Brisbane. Maybo Trainer Training. [Info](#)

26 March 2020

Go Purple – Epilepsy Awareness Day. <http://www.epilepsy.org.au/purple-day>

30 - 31 March 2020

3rd CMHA National NDIS & Mental Health Conference. Adelaide. [Info](#)

2 April 2020

i-CAN Facilitator Training. Sydney. Centre for Disability Studies. [Info](#).

2 - 4 April 2020

Unpacking the Complexity of Hoarding & Squalor. Sydney ACON Training Rooms. CCWT. [Info](#).

3 - 4 April 2020

Hunter Disability Expo. Newcastle Racecourse, Broadmeadow. [Info](#).

6 - 7 April 2020

NDS NSW 2020 Conference. International Convention Centre, Sydney. [Info](#)

7 April 2020

World Health Day. [Info](#)

23 - 24 April 2020

International Conference on Disability Studies ICDS. London, UK. [Info](#).

23 - 24 April 2020

International Conference on Disability and Physiotherapy ICDP. Tokyo, Japan. [Info](#)

24 - 30 April 2020

World Immunization Week. WHO. [Info](#)

28 April 2020

Managing Challenging Behaviour. ACWA-CCWT, Sydney. [Info](#)

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